

Checklist - Concerns or Goals for Local Leadership

Section	Water Concern or Goal	Relevant to Your Community? YES/NO
Resources for Local Leadership	We would like to ease community concerns about the taste, appearance, smell or chemicals in the water.	
	We would like to educate our community on the risks of drinking untreated water.	
	We want to help the community trust the treated water.	
	We want to improve our community's water/sewer bill payment rates.	
	We would like to make water/sewer service more affordable for our community members.	
	We want to better understand or clarify the roles of the water system owner, manager and operator.	
	We want to establish or refine our model for water system management.	
	We would like help developing or improving the rules, ordinances and policies that govern our water system.	
	We want to develop a long term plan for water system sustainability.	
	We would like to attend training or get certification in utility management.	
	We would like to engage our community members, water utility staff and/or fellow leaders on the topic of water.	
	We would like to recognize the hard work of our water utility staff.	
	We would like to celebrate our community's water culture.	
	We would like to recognize the hard work of our water utility operator and/or staff.	